

Telehealth Summit Speaker Biographies

Terry Fletcher, CPC, CCC, CEMC, CCS. CCS-P, CMC, CMSCS, ACS-CA, SCP-CA, QMPM



Ms. Terry Fletcher is a 30+ year Healthcare Coding Consultant, Educator and Auditor based in California. Ms. Fletcher is a Coding Educator for McVey Seminars, AAPC, AHIMA, ICD10University and NSCHBC. Terry holds a bachelor's degree (BS) in economics, and multiple certifications coding. Her coding specialties include: Cardiology, Peripheral Vascular, Gastroenterology, Orthopedics, General Surgery, Practice Management, E/M Auditing and Telehealth Services. Terry hosts a weekly CodeCast® Podcast and is the host of the NSCHBC Edge Podcast.

Christine Hall, CHC, CPC, CPB, CPMA, CRC, CPC-I



Christine Hall has 30+ years of healthcare administration and information management experience. She is Certified in Healthcare Compliance (CHC), a Certified Professional Coder (CPC), a Certified Professional Biller (CPB), a Certified Professional Medical Auditor (CPMA) a Certified Risk Coder (CRC) and an AAPC Approved Instructor (CPC-I).

She is a subject matter expert in compliance, specialty coding, risk adjustment, telehealth and reimbursement.

Christine is the current chairwoman for the AAPC Billing Advisory Committee, a skilled educator and national public speaker. She has had the pleasure of working with many of the gold star standard organizations in healthcare.

Sonal Patel, CPMA, CPC, CMC



Sonal serves as a remote healthcare compliance expert and associate consultant at Acevedo Consulting Incorporated. She has over 10 years of experience in multi-specialty healthcare coding and auditing. She is a champion for proactive compliance and clinical documentation integrity. Sonal also has over 5 years of experience working directly with and supporting healthcare lawyers with strategies and analyses to overturn denials with private and government payors.

She is passionate in her commitment to serve physician practices and hospital systems in all of their coding and compliance initiatives.

Sonal proudly holds certifications as a Certified Professional Coder and Certified Professional Medical Auditor from the AAPC. She is also certified from the Practice Management Institute as a Certified Medical Coder. She is highly proficient in ICD10CM and stands ready to master ICD11CM when it becomes a reality in the US.

Eric Rubenstein, MS, CFE



Eric Rubenstein is a seasoned retired federal law enforcement officer (25 years), specializing in white-collar crime investigations as a Special Agent for HHS-OIG. He has wide-ranging experience involving federal healthcare programs, with an emphasis on crimes involving the Medicare and Medicaid programs by health care providers, including physicians, pharmacies and health care entities. Demonstrated success in complex criminal investigative management and planning. Over \$500 million in restitution, forfeiture, damages, penalties and fines to government programs and over 150 convictions and civil settlements involving healthcare fraud matters. Broad trial experience, including three criminal trials in fourteen months (9 trials in all,

including the first Civil False Claims Act trial in the District of New Jersey involving a violation of Stark). He has 20



Telehealth Summit Speaker Biographies

years of presentation and training facilitation experience and is a feature presenter/trainer at local, regional and national training academies, conferences (such as the National Healthcare Fraud Association and the American Association of Professional Coders) and subject matter case analysis. He continues to provide extensive mentoring and training of new agents and is a conduit of information on internal and external policies and procedures for criminal, civil and administrative investigative matters.

Eric is a previous member of the IBM UCM project, providing Subject Matter Expertise on FWA matters as part of the Optimization Team servicing all UCM user groups (including UPICS, MEDIC and the greater UCM user communitylaw enforcement) and a former member of the Trusted-Third Party for the Healthcare Fraud Prevention Partnership (HFPP) serving the membership of the HFPP and providing SME in the areas of FWA and investigative efforts to combat FWA in healthcare.

Eric continues to provide his expertise to assist/consult with law firms and providers on due diligence, statistical sampling, self-disclosures, subpoena response, and OIG compliance related issues, trial and litigation support.

Brianna J. Santolli, Esq.



Brianna is a healthcare and litigation attorney with Riker Danzig Scherer Hyland & Perretti LLP. Brianna represents healthcare entities including physicians, ambulatory surgery centers, hospitals, addiction centers, skilled nursing facilities, urgent care centers, pharmacies, and management services organizations. She regularly advises on a broad range of healthcare related matters, including state laws related to telehealth, licensure, and the corporate practice of medicine; federal healthcare fraud and abuse laws such as the Anti-Kickback Statute, the Stark Law, and the False Claims Act; and state and federal privacy laws, including compliance with HIPAA. Brianna is a contributor to Riker Danzig's healthcare blog, The Juris Doctor Report, which provides updates on the latest healthcare law issues. Brianna also has been featured on

several podcasts and discussion panels regarding telehealth and vaccine requirements. She earned her law degree from The George Washington University Law School and is admitted to the New York and New Jersey bars.

Amanda L. Waesch, Esq.



Amanda Waesch operates a national healthcare practice and is licensed in both Ohio and Florida. She primarily focuses her practice on healthcare, employment law, corporate law, and healthcare litigation and advises all types of employers, particularly healthcare providers, including hospitals and physicians, on various matters.

Sean Weiss, CHC, CEMA, CMCO, CPMA

Sean M. Weiss is an independent and objective third-party regulatory and compliance officer whose healthcare career spans more than 25 years. He holds seven national certifications in

auditing, coding, compliance and practice management, including certifications in coding and auditing from the American Academy of Professional Coders both on the physician and payer side (CPMA, CPC-P and CPC), and a compliance certification, Certified in Healthcare Compliance (CHC) from the Healthcare Compliance Association (HCCA). Sean is also a Certified Medical Compliance Officer (CMCO) through the Practice Management Institute and holds a Certified Medical Practice Executive (CMPE) credential from the Medical Group Management Association (MGMA).



Telehealth Summit Speaker Biographies

David J. Zetter, CHBC, PHR, SHRM-CP, CHC, CPCO, CPC, COC, PCS, FCS, CMUP, PESC, CMAP, CMAPA, CMMP, CMHP



Many recognize David Zetter nationally for his presentations and expertise. He excels in revenue cycle management, credentialing and contracting, compliance, coding and documentation. People see David as an expert on Medicare, not only by his clients, but his consultant colleagues across the country. He has evaluated existing ambulatory care facilities and practices with respect to patient flow, operations, use of ancillary services and financial considerations;

developing strategic plans to improve profitability and productivity. David Zetter's activities in management and compliance include physician practices, IDTFs, hospitals, ASCs, pharmacy, DME and other facility types. This includes coding and broad-based regulatory issues. David has also conducted chart audits on behalf of Medicare contractors and Blue Cross/Blue Shield early in his career. This gave David the knowledge of what the expectations are from the payers.